


Policies and Procedures Assisted Living Communities		
Policy Title: In-Person Visitation for Essential Caregivers		
Policy Number:	Effective Date: 4/01/2022	
Regulatory Reference: FS 408.823		Revision Date: 4/01/2024
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POLICY: At times there may be circumstances which restrict Resident visitation, such as pandemic flu or presence of infectious diseases that may require isolation. Florida Statute 408.823, the "No Patient Left Alone Act" requires HEARTIS VENICE to implement policy that allows a Resident to have in-person visits by an Essential Caregiver during these circumstances. The visitation policies and procedures required must allow in-person visitation by Essential Caregivers in all of the following circumstances, unless the resident, client, or patient objects:

1. End-of-life situations.
2. A resident, client, or patient who was living with family before being admitted to the provider's care is struggling with the change in environment and lack of in-person family support.
3. The resident, client, or patient is making one or more major medical decisions.
4. A resident, client, or patient is experiencing emotional distress or grieving the loss of a friend or family member who recently died.
5. A resident, client, or patient needs cueing or encouragement to eat or drink which was previously provided by a family member or caregiver.
6. A resident, client, or patient who used to talk and interact with others is seldom speaking.

PROCEDURES: HEARTIS VENICE requires the following procedures to comply with the statute. Before in-person visitation, all Essential Caregivers must adhere to the following procedures:

1. Sign in upon entering the facility and before interacting with any staff, residents, family members or friends. A copy of the policy including FS 408.823 is available for review upon request.
2. The Visitor shall sign this policy acknowledging an understanding of visitation policies. Failure of visitors to adhere to the policy shall result in suspension of in-person visitation.
3. The Visitor shall not be required to submit proof of vaccination or immunization.
4. Submit to a Screening which may include temperatures and/or a questionnaire about health status.

5. Comply with the Infection control and education policies for visitors. Infection Control policies may request a visitor to wear Personal Protection Equipment (PPE) including properly wearing a face mask and other necessary PPE and perform hand hygiene. Staff will provide directions on the proper use of FACEMASK, PPE and HANDWASHING. (SEE ATTACHED COPIES OF THE HANDOUTS PROVIDED).

6. Visitation hours will be 9 a.m. to 9 p.m. as per FS 429.28 (1)(d). Any visitation outside of those hours will be considered upon request to the Administrator. During these hours, in- person visitation by the essential caregiver is allowed for at least 2 hours daily in addition to any other visitation authorized by the provider.

7. Consensual physical contact between a resident, client, or patient and the visitor is NOT prohibited.

8. A resident, client, or patient may designate at least two visitors, who is a family member, friend, guardian, or other individual as an essential caregiver. Additional visitors may be allowed upon request and approval of the Administrator.

9. This section does not require an essential caregiver to provide necessary care to a resident, client, or patient of a provider, and providers may not require an essential caregiver to provide such care.

PROCEDURES: HEARTIS VENICE in-house procedures include:

1. The Administrator or is responsible for staff adherence to the visitation policies.

2. All current residents shall be provided with a copy of the new policy. The Administrator or Designee shall discuss the policy during the resident monthly meeting.

3. Upon admission to HEARTIS VENICE the resident or legal representative shall complete the acknowledgement of the policy and shall sign and date the form. A copy of the executed form shall be placed in the resident business file and shall be subject to review upon request.

4. The form and policy shall be incorporated into the Resident Handbook and house rules for visitation.

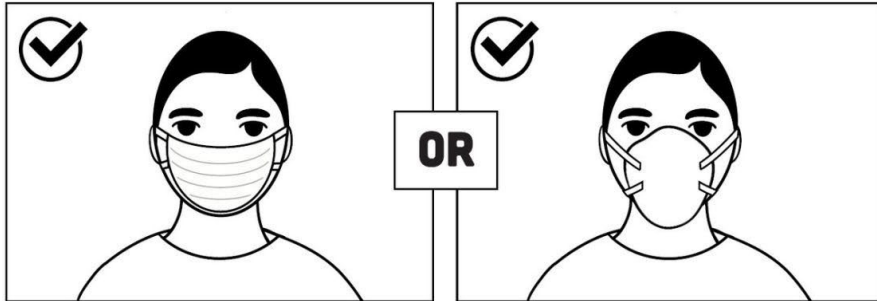
5. Staff training on this subject shall be included in the Inservice training for Resident Rights and Emergency Procedures.

6. All Essential caregivers shall sign-in to a log sheet understanding that by signing in they agree to follow the visitation policies of HEARTIS VENICE .

MASK UP

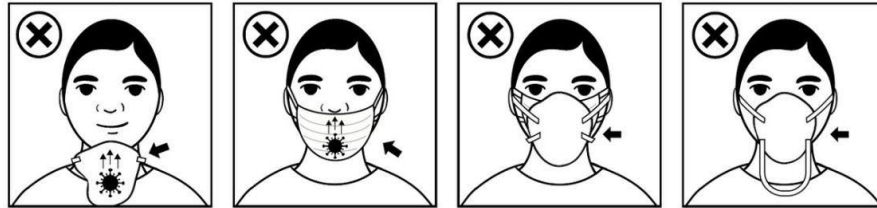
How to safely wear and store your mask to protect yourself and your community

WEARING YOUR MASK



DO clean your hands & put on your facemask so it fully covers your nose & mouth.

DO clean your hands & put on your N95*. Put the lower strap on first below your ears & the upper strap above your ears. Don't cross the straps.

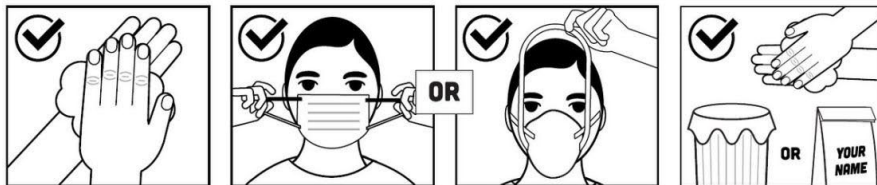


DON'T wear your mask under your nose or mouth - you won't get the protection you need and you might breathe in the germs that have collected on the mask.

DON'T put a facemask on under your N95.

DON'T allow a strap to hang down.

REMOVING AND STORING YOUR MASK

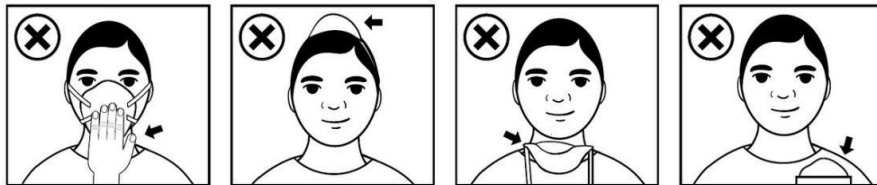


DO leave patient care area, then clean your hands with alcohol-based sanitizer or soap & water.

DO remove your facemask touching **ONLY** the straps.

DO remove your N95 touching **ONLY** the straps. Remove the bottom strap first, and then the top strap.

DO discard your mask & clean your hands. Or if you must store your mask, place it in a bag with your name on it.



DON'T touch your mask while using it or removing it.

DON'T store your mask on your head.

DON'T store your mask around your neck

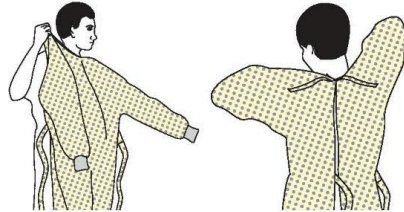
DON'T store your mask in your pocket.

SEQUENCE FOR PUTTING ON PERSONAL PROTECTIVE EQUIPMENT (PPE)

The type of PPE used will vary based on the level of precautions required, such as standard and contact, droplet or airborne infection isolation precautions. The procedure for putting on and removing PPE should be tailored to the specific type of PPE.

1. GOWN

- Fully cover torso from neck to knees, arms to end of wrists, and wrap around the back
- Fasten in back of neck and waist



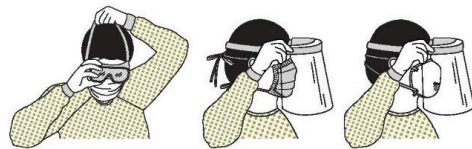
2. MASK OR RESPIRATOR

- Secure ties or elastic bands at middle of head and neck
- Fit flexible band to nose bridge
- Fit snug to face and below chin
- Fit-check respirator



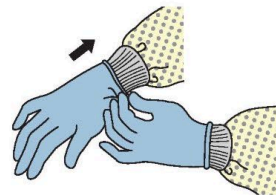
3. GOGGLES OR FACE SHIELD

- Place over face and eyes and adjust to fit



4. GLOVES

- Extend to cover wrist of isolation gown



USE SAFE WORK PRACTICES TO PROTECT YOURSELF AND LIMIT THE SPREAD OF CONTAMINATION

- Keep hands away from face
- Limit surfaces touched
- Change gloves when torn or heavily contaminated
- Perform hand hygiene



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Preventing Infection for Visitors

All Visitors: must wash hands and put on masks. We recommend that you disinfect the bottom of your shoes upon leaving the center with a disinfectant spray.

Essential Care Visitors: will wash hands, wear a mask, and wear gloves.

Compassionate Care Visitors: will wash hands, wear a mask, and wear gloves. In addition, if they are seeing a resident with COVID-19 or any other communicable diseases, they are required to wear a face shield or goggles and a gown.



Follow Five Steps to Wash Your Hands the Right Way

Washing your hands is easy, and it is one of the most effective ways to prevent the spread of germs. Clean hands can stop germs from spreading from one person to another and throughout an entire community—from your home and workplace to childcare facilities and hospitals.

Follow these five steps every time.

1. Wet your hands with clean, running water (warm or cold), turn off the tap, and apply soap.
2. Lather your hands by rubbing them together with the soap. Lather the backs of your hands, between your fingers, and under your nails.
3. Scrub your hands for at least 20 seconds. Need a time? Hum the “Happy Birthday” song from beginning to end twice.
4. Rinse your hands well under clean, running water.
5. Dry your hands using a clean paper towel or air dry them,

How to Use Hand Sanitizer:

- Apply the gel product to the palm of one hand (read the label to learn the correct amount)
- Rub your hands together.
- Rub the gel over all the surfaces of your hands and fingers until your hands are dry. This should take around 20 seconds.